



FORWARD OUTDOOR

Job Title: Outdoor Trip Leader

Location: Forward Outdoor HQ, 3700 N. Fratney St., Milwaukee, WI

Position Type: Part-time, Seasonal

Salary: \$20/hour

Duration: Mid-May to September 2024 (Part-time Seasonal. Some hours might be available outside of our main season depending on candidate and business needs.)

About Forward Outdoor:

Forward Outdoor is a premier outdoor adventure company based in Milwaukee, WI. We specialize in providing curated outdoor experiences that blend hiking, biking, paddling, wellness, art, and food to create unforgettable adventures for our customers. Our mission is to inspire and empower individuals to connect with nature, foster personal growth, and create lasting memories.

Job Description:

As an Outdoor Trip Leader at Forward Outdoor, you will play a key role in delivering exceptional outdoor experiences to our customers. You will lead guided trips, provide excellent customer service, and ensure the safety and enjoyment of all participants. This position requires a friendly demeanor, strong leadership skills, and a passion for outdoor recreation.

Responsibilities:

- Lead guided outdoor trips combining hiking, biking, paddling, wellness, art, or food experiences.
- Provide excellent customer service and engage with participants to enhance their experience.
- Ensure the safety of all participants by following established protocols and procedures.

- Lead group activities, provide instruction as needed, and facilitate group dynamics.
- Maintain and inspect outdoor gear and equipment to ensure safety and functionality.
- Assist with trip logistics, including transportation, route planning, and meal preparation.
- Communicate effectively with team members and management to coordinate trip schedules and logistics.
- Promote Forward Outdoor's mission and values through positive interactions with customers and the community.
- We are a new company, so candidate will need flexibility to assume new tasks as they arise and other duties as assigned.

Requirements:

- Minimum of Wilderness First Aid certification. We can provide training for the right candidate.
- Passionate and knowledgeable about outdoor recreation.
- Familiarity with outdoor recreation in the Milwaukee area.
- Strong leadership and communication skills.
- Customer service-oriented with a friendly and approachable demeanor.
- Ability to work flexible hours, including weekends and evenings.
- Previous guiding experience in hiking, biking, or paddling is a plus, but we can train the right person.

Additional Information:

This is a part-time seasonal position requiring a minimum of 15 hours per week. Trips will be offered Wednesday through Sunday from morning until evening. We offer scheduled public tours as well as private experiences for birthdays, bachelor/bachelorette parties, and company team-building events.

Join the Forward Outdoor team and be part of creating unforgettable outdoor adventures for our customers! Apply today to embark on a rewarding journey with us.

Email hello@forwardoutdoor.com with the subject line "Outdoor Trip Leader" with a description of your background and experience (resume if you have it) and why you'd like to work with us.